



# Kitchen sinks

All Luvin by Canovii stainless steel kitchen sinks are sold and installed in Canada and the United States.

Lifetime Warranty





## Coverage

LuvIn by Canovii “LuvIn” warrants to the original consumer purchaser that its stainless steel kitchen sinks (the “Product”) will be free from defects in material and workmanship under normal residential use for as long as the original purchaser owns their home (the “Warranty Period”).

### **This warranty applies only when the Product:**

- Was purchased from an authorized LuvIn reseller or distributor,
- Was installed and used in a single-family residential setting, and
- Has been properly installed, cleaned, and maintained in accordance with LuvIn’s installation and care instructions.

## Commercial and Multi-Residential Use

### **For installations other than single-family residential:**

- Residential : Lifetime Limited Warranty.
- Commercial : Five (5) Years Limited Warranty.

## Remedy

During the applicable Warranty Period, LuvIn will, at its sole discretion, repair or replace any product or component found to be defective in materials or workmanship.

Replacement will be made at no charge for the product itself; however, labour, removal, installation, freight, and shipping costs are not covered and are the responsibility of the purchaser.

If the Product model or finish is no longer available, LuvIn reserves the right to supply a comparable replacement at its discretion.

## Exclusions

### **This warranty does not cover:**

- Normal wear and tear, including scratches, dents, chips, stains, water spots, and discolouration.
- Damage resulting from improper misuse, abuse, impact, or failure to follow installation, cleaning, or maintenance instructions.
- Corrosion or surface damage caused by harsh chemicals, abrasive pads, or exposure to chlorides or acidic cleaners.
- Damage due to improper installation, unauthorized alteration, accident, negligence, or use of non-LuvIn accessories or components.
- Products used in harsh outdoor environments, or environments exposed to extreme temperatures, corrosive chemicals, or saltwater.
- Any indirect, incidental, or consequential damages, including loss of use, labour, or replacement costs of adjacent surrounding materials

## Proof of Purchase & Claim Procedure

### **To make a warranty claim, the original purchaser must:**

- Provide a copy of the original sales receipt or invoice showing the Purchase Date and dealer name.
- Provide photographs or video evidence of the defect.
- Provide proof of the original installation address.
- Contact LuvIn by Canovii Warranty Support by email at [customerservice@canovii.ca](mailto:customerservice@canovii.ca) (or by mail at LuvIn Warranty Department, Langley, BC, Canada).

Claims must be submitted within a reasonable time after the defect is discovered. LuvIn will issue a claim authorization number and provide next steps for evaluation and processing.



## **Coverage**

### **Limitations of Liability**

#### **To the maximum extent permitted by law:**

- This warranty is the sole and exclusive warranty provided by LuvIn.
- Any implied warranties, including merchantability or fitness for a particular purpose, are limited in duration to the applicable Warranty Period.
- LuvIn shall not be liable for incidental, indirect, special, or consequential damages. Some provinces or states do not allow limitations on implied warranties or exclusion of incidental or consequential damages, so the above may not apply to you.

### **Transferability**

This warranty applies only to the original purchaser and is not transferable to subsequent owners, occupants, or installations.

### **Governing Law**

This warranty is governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein.

### **Consumer Rights**

This warranty gives you specific legal rights. You may also have other rights that vary by province, state, or country.



1.877.418.0603

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[customerservice@canovii.ca](mailto:customerservice@canovii.ca)

[www.Luvin.ca](http://www.Luvin.ca)

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